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ORIGINAL

ARIZONA CORPORATION COMMISSION

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2016 JUN 10 P 2:47

AZ CORP COMMISSION
DOCKET CONTROL

June 10, 2016

To: Docket Control

RE: EPCOR Water Arizona, Inc. (EPCOR) – Customer Comments

Docket No: WS-01303A-16-0145

Please docket the attached 3 customer comments opposing the above filed case.

Customer comments can be reviewed in E-docket under the above docket number.

Filed by: Utilities Division – Consumer Services

Arizona Corporation Commission

DOCKETED

JUN 10 2016

DOCKETED BY	<i>[Signature]</i>
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Arizona Corporation Commission
Utilities Complaint Form

Investigator: Michael Buck **Phone:** <<< REDACTED >>> **Opinion Date:** 6/9/2016
Opinion Number: 2016 - 132159 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 6/9/2016 4:57 PM

First Name: Stephon D. **Last Name:** Campion **Account Name:** Stephon D. Campion

Address:

City: **State:** **Zip Code:**

Email: <<< REDACTED >>>

Company: EPCOR Sewer *AAWC **Division:** Sewer

Nature Of Opinion

Docket Number: WS-01303A-16-0145

Docket Position: Against

My wife and I retired and took ownership of our residence at 1941 E. Emerald Lake Drive, Ft. Mohave, AZ 86426 in November 2005.

At that time our waste water disposal fee was \$29/Mo. and we thought at the time that was inflated. Coming from CA our waste water disposal was handled through our property tax assessment.

In January of this year we were notified that our waste water disposal monthly expense will be \$64/Mo. I'll let you calculate the % increase! This is OUTRAGEOUS!! No! It is practically CRIMINAL!

It is even more outrageous when one considers that our waste water reaches the processing facility via gravity. There isn't any effort or equipment required to get it there.

EPCOR, the organization that currently handle the treatment of our waste water went to the AZCC and applied for a draconian rate increase a year or so ago. They wanted to increase our rate to \$81+/month.....immediately. We suspect this request came as a result of their lack of due diligence when they purchased this business from the previous owners.

Well you people of the AZCC graciously "spared" us! You blessed EPCOR with a rate increase to \$77/month but out over a period of a few years. Twenty-nine dollars to \$77/month to let our waste water flow downhill to a treatment facility! Come on!!

To us we are left with the impression that there is unsavory collusion between the AZCC and EPCOR. And AZCC didn't do their own due diligence as to the real premise for the EPCOR increase. Otherwise no one in their right mind would grant this kind of an increase on mostly retired citizens on fixed incomes.

Page 2

These kind of actions will not only put an undue financial burden on retired seniors but they will have a negative impact on our property values. No prospective buyer will want to consider purchasing our properties once they learn of these outrageous rate increases.

Accordingly, we are herein requesting that the AZCC revisit your rate increase granted EPCOR and walk it back to a maximum, reasonable, and realistic rate of \$40/Mo.

WS-01303A-16-0145

**Arizona Corporation Commission
Utilities Complaint Form**

Perhaps with increases tied to the federal consumer price index.

If you refuse to consider this then we respectfully ask that the communities within Fort Mohave and Mohave Valley be removed from the EPCOR system and have it managed by the local Tribal system.

		Investigation	
Date:	Analyst:	Submitted By:	Type:
6/9/2016	Michael Buck	Telephone	Investigation
Entered into the record and docketed. Closed.			

WS-01303A-16-0145

Arizona Corporation Commission
Utilities Complaint Form

Investigator: Michael Buck **Phone:** <<< REDACTED >>> **Opinion Date:** 6/8/2016
Opinion Number: 2016 - 132112 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 6/8/2016 2:07 PM

First Name: Diane **Last Name:** George **Account Name:** Diane George
Address: <<< REDACTED >>>
City: Sun City **State:** AZ **Zip Code:** 85351

Company: EPCOR Water *AAWC **Division:** Water

Nature Of Opinion

Docket Number: WS-01303A-16-0145 **Docket Position:** Against

Dear Corporation Commission Staff

I am a Sun City resident and I am writing to you because I don't agree with the petition to consolidate the Sun City district with the other Epcor districts _ Sun Cities and Youngstown have water and sewer infrastructures that were fully paid for by the developers and was included in the price of homes when purchased. I don't wish to pay for the other five districts for consolidation an extra 16.00 per meril? For us would be just another hardship. So please consider my opinion on this matter.

Thank you,

Sincerely

Diane George

<<< REDACTED >>>

Sun City, AZ 85351

Investigation			
Date:	Analyst:	Submitted By:	Type:
6/8/2016	Michael Buck	Telephone	Investigation
Enter into the record and docketed. Closed.			

WS-01303A-16-0145

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Trish Meeter	Phone: <<< REDACTED >>>	Opinion Date: 6/6/2016
Opinion Number: 2016 - 132009		Priority: Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed		Closed Date:

First Name: Diana & Carl	Last Name: Olson	Account Name: Diana & Carl Olson Olson
Address:		
City:	State:	Zip Code:
Email: <<< REDACTED >>>		

Company: EPCOR Sewer *AAWC	Division: Sewer
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Nature Of Opinion

Docket Number: WS-01303A-16-0145

From: <<< REDACTED >>>

Sent: Saturday, May 07, 2016 9:46 AM

To: Hearings Division <HearingDiv@azcc.gov>

Subject: water rate increase

We live in Sun City and totally again EPCOR's rate increase. Number 1 many of us such as my husband and I are living on Social Security as you know we got no increase this year in. Then we find the taste is awful and we should be paid to drink it. This water company has done nothing for us but raise rates and we're sick of it.

Sincerely yours,

Diana & Carl Olson

Investigation			
Date:	Analyst:	Submitted By:	Type:
6/6/2016	Trish Meeter	Telephone	Investigation
Docketed			
